

CONTACT

- +960 9552454
- Currently In Maldives
- vijayyokund65@gmail.com

EDUCATION

Computer Hardware & Networking, Six months course Goa, India, 2011

SKILLS & HIGHLIGHTS

Installing, Configuring & Managing FTP, NAS, DHCP, DNS & AD on Windows & Cloud analytical.

Installation and configuration of Windows XP; Windows 7 to 11, Windows 2000 Server;

Windows Server 2003; Windows Server 2008/2012/2021; Windows NT; DOS; OS/2 TCP/IP, NFS, Telnet, FTP, DNS, DHCP, Firewalls,

Router, Switch L2/L3, HUB, OSI Model, LAN, WAN

TCP/IP, NFS, Telnet, FTP, DNS, DHCP, Firewalls,

Router, Switch L2/L3, HUB, OSI Model, LAN, WAN

CERTIFICATION

DCA, MS Office 2007 Advance, Tally ERP

TRAINING ATTENDED

PC Software, Hardware & Networking Certificate

Training in PMS, PABX, Touche Web POS, WinCloud, PMS, WinCoud, Web POS,

CCTV Setup, Network Rack Dressing.

PERSONAL DETAILS

Passport No. – C4785828
D.O.B – 07/04/1990
Gender – Male
Nationality – Indian
Marital Status- Married
Language-German
LevelA1 & English

REFERENCE

Available on Request

VIJAY YOKUND

IT TECHNICIAN

➤ PROFESSIONAL OVERVIEW

A highly skilled and results-driven IT Technician with over 12 years of experience in managing, supporting, and optimizing IT systems and infrastructure. Proven expertise in system administration, network management, and end-user support, ensuring smooth day-to-day operations and improved service delivery. Adept at troubleshooting complex technical issues, implementing technology solutions, and supporting business continuity. Seeking to leverage strong technical knowledge and hands-on experience to contribute to organizational efficiency and growth.

➤ WORK EXPERIENCE

ADK Enterprise Pvt Ltd, Maldives IT Technician	Apr`2025 to Present
The Tanisi Hotels & Resorts, Goa, India IT Manager	Oct`2024 to Apr'2025
Acron Candolim Regina Pvt. Ltd, Goa, India Assistant It Manager	Feb`2023 to Oct`2024
Qtek System and Quess Crop Ltd, India, Goa, India Sr. Associate It	Jan'2019 to Sep'2022
Indian Naval Base INS Mandovi-Verem, Goa, India Associate IT Engineer	Jan'2018 to Jan'2019
Real- Tech Computers, Goa, India Residential System Engineer	Jul'2013 to Dec'2017

➤ KEYS RESPONSIBILITIES

- Serve as a senior-level escalation point for diagnosing and resolving complex hardware, software, and network issues.
- Lead the installation, configuration, and maintenance of systems, applications, and IT infrastructure.
- Collaborate with cross-functional teams on system upgrades, migrations, and deployments.
- Manage user accounts, permissions, and security policies using Active Directory, Microsoft 365, and related tools.
- Oversee endpoint protection, data backup, and disaster recovery procedures.
- Proactively monitor system performance, identify potential issues, and implement improvements.
- Document system configurations, processes, and procedures for the internal knowledge base.
- Provide technical guidance and mentorship to junior IT support engineers.
- Ensure adherence to ITIL processes and contribute to continuous improvement of IT support operations.
- Ensure the hotel adheres to industry-specific standards and regulations, such as hospitality technology guidelines, safety protocols, and privacy laws.